



**JB HARRIS TRANSPORT LLC DBA CASWELL WRECKER AND HEAVY HAUL**

### **VEHICLE CLAIM PROCEDURE**

IMPOUND TOWING SERVICES ARE REGULATED BY GEORGIA TOWING LAWS WHICH COVER FEES, RECORDS, REPORTING AND MORE. TO BE IN COMPLIANCE WITH GEORGIA TOWING LAWS WE FOLLOW THE LAWS AND LEGAL PROCEDURES REGARDING HOW A VEHICLE IS TO BE RETURNED TO THE OWNER OR THEIR AGENT. IT IS ILLEGAL TO REMOVE ANY VEHICLE FROM OUR PROPERTY WITHOUT OUR AUTHORIZATION TO DO SO.

### **HOW TO RECLAIM YOUR VEHICLE**

YOU MAY RECLAIM YOUR VEHICLE ANY DAY OF THE WEEK, DURING NORMAL BUSINESS HOURS, AT THE OFFICE IN NEWNAN, GA OUR VEHICLE RELEASE HOURS ARE FROM 0900 TO 1700HRS MONDAY THROUGH FRIDAY (EXCEPTIONS ONLY FOR HOLIDAYS).

WE RECOMMEND THAT YOU CALL OUR OFFICE 770-251-8921 PRIOR TO YOUR VISIT TO CONFIRM WHAT IS REQUIRED FOR YOU TO CLAIM YOUR VEHICLE. IN ORDER TO INQUIRE ABOUT A VEHICLE, YOU NEED TO TELL US THE VEHICLE IDENTIFICATION NUMBER (VIN).

### **IMPORTANT THINGS TO KNOW:**

- CHARGES TO EXPECT: TOWING FEE, ADMINISTRATION FEE, AND DAILY STORAGE FEE.
- PAYMENT METHODS: CASH ONLY.
- MUST PROVIDE PROOF OF OWNERSHIP FOR IMPOUNDED VEHICLE.
- OTHER REQUIREMENTS: A VEHICLE CAN GENERALLY BE RELEASED ONLY TO THE REGISTERED OWNER. WE CAN RELEASE A CAR TO A THIRD PARTY IF THE REGISTERED OWNER WILL COMPLETE AND SEND US A RELEASE AUTHORIZATION FORM. A VALID US GOVERNMENT ISSUED ID IS REQUIRED FOR ANYONE TO PICK UP A VEHICLE. A VALID DRIVER'S LICENSE IS REQUIRED TO OPERATE A MOTOR VEHICLE IN THE STATE OF GEORGIA.

### **CAUTION!!! YOU COULD LOSE YOUR VEHICLE!!**

PER STATE LAWS UNCLAIMED VEHICLES MAY BE SOLD AT AUCTION. YOU SHOULD RECLAIM YOUR VEHICLE AS QUICKLY AS POSSIBLE. STORAGE FEES ARE ACCURED DAILY AND VEHICLES UNCLAIMED AFTER 30 DAYS MAY BE SOLD IN A PUBLIC CAR AUCTION.